

# YOGAPRO RETURN POLICY

Revised 5-2011

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- All items eligible for return or exchange **must** be returned or exchanged within 30 days from date of purchase. Gift sets must be returned complete
- **CLEARANCE ITEMS** (price ending in .97): All clearance sales are final. No returns or exchanges allowed. No refunds. No warranties apply.
- YogaToes® carry a lifetime replacement guarantee
- Used, altered, or damaged products are non-returnable, non-refundable, non-exchangeable
- Gift wrapping and personal care products (foot cream, foot scrub, foot spray, microplane) are non-returnable and non-refundable
- To receive a refund for a **gift set**, ALL ITEMS must be returned. Partial returns of gift sets will not qualify for any refund. We do not issue partial refunds.
- Shipping charges are not refundable. All customers, (including international customers) are responsible for all shipping charges associated with product returns, replacements and exchanges
- Please insure your return package. YogaPro cannot be responsible for packages lost in-transit
- Please call 877-964-2776, or email [info@yogapro.com](mailto:info@yogapro.com) to obtain this RMA number

## Return/Exchange Procedures:

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1. Please call 877-964-2776 (Monday-Friday 9am-5pm EST) or email [info@yogapro.com](mailto:info@yogapro.com) to obtain your return authorization number (RMA). We are unable to process returns without a return authorization number (RMA). Please be prepared to provide your order/invoice number and the item(s) you wish to return
2. Please ship item(s) to the following address:  
**Yogapro**  
**P.O. Box 517**  
**Dexter, MI 48130**
3. Please insure your package. Yoga Pro is not responsible for any loss or damage occurring prior to confirmed delivery at our facility.
4. Please include the completed return form (on reverse of this page)
5. Please allow 10-14 business days from our receipt of your return for your credit to be processed.
6. Please allow 5 business days from our receipt of your return to process your exchange.

**Call us** Monday - Friday 9:00-5:00pm EST: 877-964-2776 or

**Email:** [info@yogatoes.com](mailto:info@yogatoes.com)

**THIS FORM MUST BE INCLUDED IN YOUR RETURNED PACKAGE TO ENSURE CORRECT PROCESSING:**

**NAME:** \_\_\_\_\_

**ORDER/INVOICE/AMAZON #:** \_\_\_\_\_

**PHONE NUMBER:** \_\_\_\_\_

**RETURN AUTHORIZATION #:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

**ITEM(S) RETURNING:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

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\_\_\_\_\_

**Mail to: YogaPro  
P.O. Box 517  
Dexter, MI 48130**

**REASON FOR RETURN:** \_\_\_\_\_

**Refund**

**Replacement**

**Exchange**

**Damaged**

